

General Manager

LOCATION: London

SALARY: Up to £50,000 per year

TYPE: Full time

Home Cooking At Its Best

In 1982, Terry opened what is now known as the world famous Terry's Cafe - a traditional, incredibly popular, English cafe serving honest, unpretentious, good-value food combined with friendly service. Since 2010, the cafe has expanded and upheld Terry's winning formula of traditional values while proudly promoting British culture.

Fancy joining the Terry's family?

Terry's Cafe thrives on producing home-cooked, traditional British food for it's customers but it's not just about the food - it's the warm & welcoming environment that makes everyone feel comfortable and at home - both our customers and colleagues. We're looking for a General Manager that has a genuine love of traditional British food, culture whilst looking after their team and customers.

- You want to be part of a company that can help you flourish and become the best you can be.
- You have been working as a General Manager in a busy restaurant environment for the past few years.
- You're refined in everything you do and want to find an environment that's as obsessive about quality as you are.
- You have an eye for detail; upholding the highest standards and ensuring every service is in the very safest pair of hands - ensuring safety & compliance, food quality and 100% customer satisfaction.
- Your honest & caring approach will make leading and developing colleagues a natural focus.
- You're hands-on and not afraid to take control, assuming responsibility to ensure Terry's Cafe runs as it should - especially during busy periods where managing waiting guests (there are queues) and a busy service is key.
- You're commercially savvy, keen to promote our proposition and bring new ideas to the table, eager to develop your overall awareness and understanding of Terry's Cafe further.
- You're keen to grow and develop; prepared to seek constructive feedback to ensure you constantly raise standards and exceed expectations.

How Terry's will support you

The Terry's Cafe family are an incredibly caring and talented bunch, ready to be there for you from day one. As part of the team you'll enjoy a host of benefits to

ensure you feel valued and naturally at home:

- Wholesome home-cooked meals and bottomless hot drinks (Terry's tea mmm) on shift
- The usual 28 days paid holiday, with the exception of Christmas Day and Bank Holidays as these are normal busy operating days and you may therefore be required to work on them.
- Training, development and encouragement where applicable to progress your career.

What to expect

- Contracted minimum 48 hours per week, across 5 - 6 days.
- Salary up to £50,000 per year (incl. bonuses)
- Weekly changing rota, requiring flexibility Monday - Sunday.
- The Cafe opens early, starting at 6am providing morning to afternoon shifts.
- Smart-casual dress code - maintaining a relaxed yet refined look

At Terry's Cafe we are passionate about you becoming a member of our growing family, rather than just a member of staff.

Send your application today and one of Terry's team will get back to you asap.

Everyone is welcome at Terry's Cafe. We are committed to having an inclusive and diverse workplace and strongly encourage people from all backgrounds, identities, and experiences to apply for this role.